## **2020 Conference Agenda**

## Thursday, April 16<sup>th</sup>

11-12

Check-in & Registration

12-1

Lunch

• Start the conference with a casual lunch before heading into the first keynote speaker presentation

1-2

#### Keynote Speaker - Eric Termuende

The One-Degree Shift: Setting leaders up to thrive in the future of work through one-degree shifts in perception

Setting leaders up to thrive in the future of work through one-degree shifts in perception. Eric walks attendees through the current and future of work environments and shares three one-degree shifts we can make in our leadership roles.

Wherever you look, it is becoming increasingly clear that to succeed in the future of work, we must realize our full potential as a team. In this presentation, Eric Termuende walks attendees through the current and future work environment and shares three one-degree shifts we can make to build better teams, establish deeper trust, and create an environment of belonging.

2-2:30

Networking Coffee Break

2:30-4

Senior Leadership Panel moderated by Eric Termuende

Panelists: Alan Legal, Blair Lill, Linda Lucas & William Westeringh

The Business of Law: A Leadership Perspective

A lively discussion with senior leadership from a few or our top-rated firm on what the future of law will look like, moderated by Eric Termuende. The panel will speak to building priorities, adapting to a changing industry, maintaining a brand advantage in an ever-changing marketplace, and more.

4-6

Marketplace & Reception

- Enjoy cocktails and canapés as you check out the Market Place and mingle with vendors & colleagues
- Lots of exciting prizes to be won

6:15

#### Dinner

 Sit back and savor a buffet-style dinner while you network with colleagues and share your takeaways from the day's educational sessions

## Friday, April 17th

8-8:45

BCLMA Annual General Meeting & Full Breakfast (optional)

• Option to attend the BCLMA AGM and be part of the conversation as the board looks to what's to come in the following year

8-9

Continental Breakfast (available in each workshop room)

 Start your day off with a selection of baked goods, fruit, coffee and other breakfast staples before heading into the day's workshops

9-10:30

#### Workshops

### Option A - Brianna Leung

Design Thinking Lab: Designing the Future of our Firms

Do you enjoy collaborating, sharing and learning with your peers to get new ideas and inspiration to apply at your firm? Do you benefit from learning by doing? Have you heard of Design Thinking, but are not sure what it entails? Then this fast-paced, highly interactive session is for you, as you will be taken through an accelerated design-thinking lab to learn and apply the process of design thinking while you work with colleagues to re-imagine the future of your law firm leadership efforts. Specifically, this workshop will help you to:

- Understand the five stages of design thinking to guide improved problem solving
- Access tools and best practices that can be used to lead others through the design thinking process
- Identify ideas and possibilities to deepen engagement in the firm's innovation initiatives
- Focus and refine your ability to holistically identify ideas and solutions to challenges and problems

#### • Option B - Rhonda Caldwell

What's Your Point? A Workshop on Smarter, more Effective Communication

When you talk, do people listen? Effective communication is what distinguishes the successful professional from everyone else. Communication is a critical skill for almost everything we do. It's how we relate to one another and how we build relationships. Time and time again the number one skill mentioned by employers is the ability to communicate effectively. We often feel the pressure to sound more organized, professional, thoughtful and knowledgeable. Our listeners are impatient and attention spans are shortening. They want key information delivered, clearly, logically and succinctly.

#### • Option C - Marla Warner

#### The Upside of Civility – The Neuroscience of Positive Organizations

The study of Organizational Positive Scholarship, Positive Psychology, and Neuroscience, has all contributed to a deeper understanding of the importance of trust, respect and civility in the workplace. Trust is what makes us feel understood. It is what allows work groups to get along and it supports our belief in people, organizations, and causes. Respect, civility, and trust in the workplace are the foundations of employee engagement, productivity, cooperation and collaboration. In the fast paced and complex environment of organizations today, these tenets are critical for an efficient, successful and results driven team. Disrespectful behavior is disruptive at best and can lead to significant stress, anxiety, and depression for an individual and often one's coworkers.

10:30-11

Networking Coffee Break

11-12:30

### Keynote Speaker - Linda Edgecombe

# Holy Crap Am I Busy! Changing our Culture from Overwhelmed to Resilient

Linda will reveal her research and data collected from dozens of organizations on how Chaos and "Busy" has become the new norm and wound us into the most unproductive and basically unhappy demographic in the past 30 years. Her straightforward and very humorous approach, stacked up with relevant and easy solutions will get your organization and teams, back on track with clear vision and tools to take back their workday and their personal lives again.

- Change, what's really getting in the way of you moving forward? Change has never been this painless!
- Clutter, how we sabotage our success with terminal piles!
- Fatigue, tools to re-energize and re-engage.
- Clarity, get down to what you really want, and become more accountable.
- Laughter, this may be the best laugh you have had in a long time.

12:30-1:30

#### Lunch & Closing Comments

 Close the conference with another delicious meal as the board says a few words before heading into your weekend